Set up a Personal Hotspot

Creating a Personal Hotspot enables you to share the cellular data connection of your hotspot device when you don’t have access to a Wi-Fi network. This help sheet provides instructions for setting up three different types of hotspots:

1. Verizon Jetpack MiFi
2. Netgear Nighthawk LTE
3. Apple iPhone 7

More detailed setup instructions are available on Verizon's site, AT&T's site, and Apple's site.

Jetpack MiFi Setup Instructions

1. Press and hold the Power button for three seconds, then release it. MiFi' appears on the display.
   
   **Note:** Device activation occurs automatically and may take several minutes to complete.

2. From the Welcome Tutorial screen, swipe left to navigate through the tutorial, then tap the **Home** icon (upper-right) when finished.

3. Establish a Wi-Fi network connection between the Jetpack and a device.
   
   **Note:** The Wi-Fi name and password are located on the external LED of the Jetpack. Refer to the following instructions to connect a Windows or Macintosh OS X device to your Wi-Fi hotspots:
   
   - **Macintosh OS X**
   - **Windows**

Help is Available 24/7

If at any time you have questions or need assistance, please contact the 24/7 IT Help Desk at 412-624-HELP (4357), or submit a request online at technology.pitt.edu/helprequest.
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Netgear Nighthawk Setup Instructions

1. To set up your router, connect your device to the router's Wi-Fi network. The network name and password are visible on the screen and underneath the battery.

2. From the connected device, go to http://attwifimanager from a web browser. Enter your new mobile router password, confirm your new mobile router password then click Next.

3. If desired, enter a new Network Name and/or Password for your Wi-Fi Network. Click Next.

4. Click Finish to complete the setup. Your device is now ready to use.

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iPhone 7 Setup Instructions

Set up the iPhone

1. Press and hold the Power button until the iPhone turns on.
2. Press the circular Home button on the front of the device beneath the touchscreen.
3. Choose your language and region.

4. On the screen that’s labeled Quick Start, tap Set Up Manually at the bottom of the screen.

5. On the next screen, tap Use Cellular Connection.

6. The device should then complete the setup automatically. Follow any on-screen prompts that display.

7. After the device is set up, you may have to press the Home button to turn the screen on and access the settings.
Enable the Personal Hotspot Setting

1. Go to Settings > Cellular or Settings > Personal Hotspot.
2. Tap the slider next to Allow Others to Join.

Connect Other Devices to Your Personal Hotspot

On Your iPhone 7

Go to Settings > Cellular > Personal Hotspot or Settings > Personal Hotspot and make sure that it’s on. Next, verify the Wi-Fi password and name of the phone. Stay on this screen until you’ve connected your other device to the Wi-Fi network.

On the Device You Want to Connect to Your iPhone 7

Go to Settings > Wi-Fi and look for your iPhone 7 in the list. Then tap the Wi-Fi network to join. If asked, enter the password for your Personal Hotspot.

Set or Change Your Wi-Fi Password

You need to set a Wi-Fi password in order to set up a Personal Hotspot. To change the Wi-Fi password, on your iPhone 7 go to Settings > Cellular > Personal Hotspot or Settings > Personal Hotspot, then tap the Wi-Fi password.

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