

COMPUTING SERVICES AND SYSTEMS DEVELOPMENT

Multifactor Authentication Options

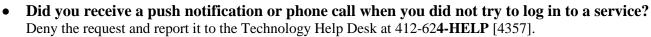
Register a primary device and a backup. To register, visit <u>accounts.pitt.edu</u> and click **Add/Manage Pitt Passport Devices**. View more information and step-by-step instructions at technology.pitt.edu/multifactor.

	Smartphone or Tablet		Phone	
Duo Option	App Notification	App Passcode	Text Passcodes	Phone Call
		192480	192480 192480	PRESS "1" TO AUTHENTICATE
Description	A login request is sent to your device. Tap Approve to log in.	Generate a passcode with the Duo app.	Get 10 single-use passcodes via text message. Good for 12 hours.	Receive a call on your phone. Press 1 to log in.
Type of Device	Smartphone or tablet	Smartphone or tablet	Phone with text message	All phones
Data Usage	Each notification is only 2KB of data	No connectivity needed	A single text message	A single phone call
Requires Connection?	Yes: cellular data or wireless	No	Yes: cellular	Yes: cellular or landline

• In a location without wireless access or cell phone service?

If you have a smartphone, you can generate a passcode by opening the Duo app and tapping the key icon. Cell phone service is required if you have a non-smartphone and want to use the text message or phone call option. You can also request a hardware token (see below).

• Don't have a smartphone or cell phone that you want to register? You can request a hardware token (a physical device that generates a passcode when you press a button). Contact the Technology Help Desk at 412-624-HELP [4357] to request a hardware token.



• Need emergency access?
Call the Technology Help Desk at 412-624-HELP [4357] for an emergency bypass code.