Students Give Feedback on IT Service Offerings

Focus Group holds first meeting of the academic year.

The Student Technology Focus Group gives students the opportunity to provide feedback, ask questions, and give suggestions about the many services that Pitt IT offers.

At its first meeting, a presentation from Jennifer Decima, service owner for My Pitt and Pitt Mobile, gave the Group a sneak peek into the next generations of the mobile and portal services. Junior Daniel Rudy said, "I really like the changes I'm seeing. It does a good job of centralizing things in a way that makes sense." *If you'd like to weigh in on changes to My Pitt, register for a My Pitt Listening Tour session (see below for information).*

The Group also discussed the Student Computing Labs, particularly renovations to the David Lawrence Hall lab that were completed this past summer. One student said that before the updates, he never studied there, but he now goes often. Lou Passarello, director of support services and sponsor of the Group, asked attendees

whether 24/7 lab availability is important to them. The response was a unanimous, "Yes!" The discussion then moved to the pros and cons of physical computing labs versus virtual labs that are being considered as a future service to students. Stay tuned, there's more to come!

If you are interested in helping drive the future of IT at Pitt, become a part of the Student Technology Focus Group! Join the Student Technology Focus Group today ...

Join the Student Technology Focus Group

SERVICE SPOTLIGHT

Slide into Spring with Speedy Enrollment

We know that scheduling classes can be a hassle. Start Turkey Month right, and use Pitt PS Mobile (PeopleSoft Mobile) to make registering for the spring semester as smooth as gravy. From the app, you can search for the courses you need, add and drop classes, and craft your perfect schedule. Customize your planning to include desired breaks, days off, and preferred class times. Download the PS Mobile App, or use it online ...

Use Pitt PS Mobile

Protect Yourself from Identity Thieves, Phishing, and Internet Hitchhikers

On Halloween, the Cybersecurity Scarehouse taught us about the horrors of cyber-crime. Missed it? See at all the fun we had, and then take a look at these blogs to *save yourself*!

1. [The Good, the Bad, and the Ugly of Password Protection](#)
2. [Pave Your Own Information Highway with PittNet VPN](#)
3. [Avoid Getting Hooked by Phishing](#)
4. [Get Smart About Identity Theft](#)

Read the Panther Bytes Blog

RESOURCES

[Make your voice heard at the My Pitt Listening Tour sessions, November 19–22 ...](#)

Register for a My Pitt Listening Tour Session

Check Thanksgiving Break Lab Hours

Sticking around for Thanksgiving? The Student Computing Labs will have special hours for the holiday break. [View the "Upcoming Adjusted Hours" for Thanksgiving Break ...](#)

Check Thanksgiving Lab Hours

Spread the Word

If you've found the IT tips and resources included in this newsletter helpful, then keep in touch. Follow **@UPittIT** on [Instagram](#), [Twitter](#), or [Facebook](#) for timely alerts, information, and announcements. Then pass it on - forward this message to your friends on campus so they can [subscribe to This Is IT at pi.tt/ThisIsIt ...](#)

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Hours vary. Please bring your device's power cord and your Pitt ID with you.

University of Pittsburgh

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