

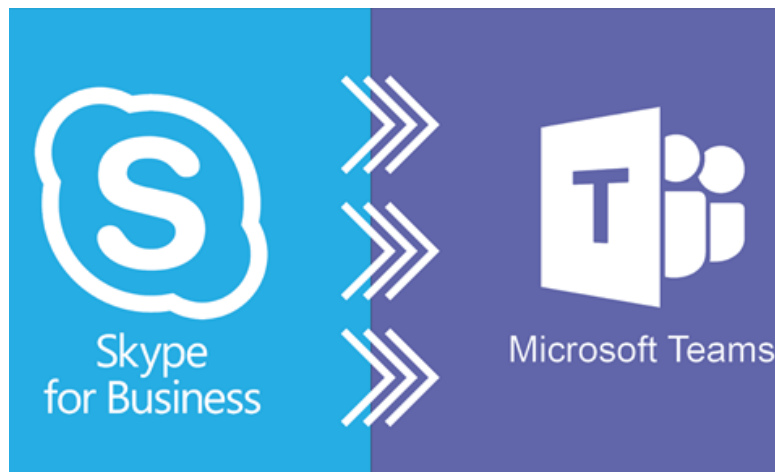
Pitt IT gets involved, Supporting campus health, Skype to Teams transition, and more



Supporting #PittEngage through IT Community Support

Gaining a head start on the University's [Year of Engagement](#), Pitt IT is proud to have launched the **Community Technology Help Desk** in April to help Pittsburgh-area families who need help with a thorny tech issue. With hybrid and remote schooling the norm across the region this fall, it's more popular than ever. Opportunities remain available for faculty and staff to volunteer.

In July, Pitt Cyber, Pitt IT, and Robert Morris University virtually hosted **CyberCamp 2020**. 100 high school students from diverse communities across Western PA and beyond learned all about cybersecurity, while exploring the possibility of a career in IT.



Transition to Teams

Microsoft is retiring Skype for Business and Pitt IT has [Teams learning resources](#) to help you transition by October 17. (Skype phone users will be transitioned later.)



COVID-19 IT Updates

Pitt IT contributes to the #PowerOfPitt, leveraging technology to ensure a safe campus: [COVID-19 dashboard](#), thermal scanners at [Health Concierge](#) stations, [Daily Health Check](#), online [Building Access Requests](#), and [Zoom Rooms](#) help.



Outdoor Wi-Fi

Pitt IT has expanded PittNet [PittNet Wi-Fi](#) to several prime outdoor campus locations, and will be adding service to Pitt shuttles later this fall. We also have resources to help determine appropriate Wi-Fi service off-campus.

Free Webinar about Using LinkedIn Learning

LinkedIn Learning is offering [webinars](#) to show you how you can best take advantage of this free service for your personal and professional development ,in and out of the classroom.

Support Inclusion with NameCoach

[NameCoach](#) lets users to record their name and designate their pronouns to help others pronounce names they may not be familiar with and to prevent misgendering. #pittdiversity

Retirement IT Checklist

Congratulations to our retiring faculty and staff! Before you move on to a well-deserved life of leisure, take a few moments to wrap up some [important technology tasks](#).

From the Panther Bytes Blog

Read all the [Panther Bytes blogs](#) for IT topics that impact you:

- [5 Pro Tips for Teams Meetings](#)
- [Staying Engaged in Remote Classes and Meetings](#)
- [Top 10 Tech Support Resources for the Flex@Pitt Environment](#)
- [The Surprising Reason Email Is Good for Students and Parents](#)



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