

Preparing for spring, IT training, getting status updates, and IT updates.



## Using Fall Term Learning to Guide Spring Term Teaching

With the fall term coming to an end, planning for spring term has begun. We have a semester of Flex@Pitt under our belts and have learned a lot that we can apply to next term. Here are Pitt IT's top suggestions:

- **Contact the Teaching Center** for additional training. Canvas and Flex@Pitt workshops continue even after students leave campus.
- Create or modify your courses in the **Learning Management System (Canvas)** with the challenges and successes of fall term top of mind.  
**NOTE: CourseWeb (Blackboard Learn)** will be fully retired and no longer available after Friday, Dec. 11. Transfer all course and student content before this deadline.
- **Reach out to Pitt IT** to discuss your technology needs or concerns.

Pitt IT wants [feedback about Flex@Pitt](#) and other technology, so we can support faculty, researcher, and staff efforts even better. Plan to attend an upcoming IT Town Hall:

- **Pitt IT Town Hall for Staff:** Mon., Dec. 7, 2020 at 3:00 p.m.
- **Pitt IT Town Hall for Faculty:** Wed., Dec. 9, 2020 at 3:00 p.m.



## Bridging the Digital Divide

In today's society, reliable Internet access is a necessity. Pitt has joined a non-profit cooperative to launch **Every1online**. Together, we'll beam free Wi-Fi to in-need communities from atop the Cathedral of Learning to combat the digital divide.



## Fall Term IT Training

Virtual training seminars on your favorite Office 365 apps are being offered in December. Sign up for classes on Teams, Word, or PowerPoint at [pi.tt/it-calendar](https://pi.tt/it-calendar).

Pitt Information Technology

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All Systems Operational

Account Management	Operational
Box ( <a href="https://pitt.box.com">pitt.box.com</a> )	Operational
Central Directory Service (CDS)	Operational
Cognos	Operational

## Status Check: Operational

Check [status.pitt.edu](https://status.pitt.edu) to view known service disruptions and planned maintenance for Pitt IT services. You can also click **Subscribe to Updates** to receive alerts for services of interest to you. If you experience an issue that's not listed, please report it to the [24/7 IT Help Desk](#).

## Bits & Bytes

### Virtual Desktops for Remote Work URLs Changed on Oct. 31

The URLs for Virtual Desktops for Remote Work have changed as of Oct. 31. They are now:  
<https://rdweb.wvd.microsoft.com/api/arm/feeddiscovery> (desktop client feed) and  
<https://rdweb.wvd.microsoft.com/arm/webclient> (web client). [More details.](#)

### Recording via a Web Browser with Lecture Capture (Panopto)

[Lecture Capture](#) (Panopto) now enables Panopto Capture for creators to record audio, video, and screens/app windows using the current versions of Chrome, Edge (Chromium-based), and Firefox browsers on current operating systems. [Learn more.](#)

### Switch Devices Mid-Meeting With Teams

Need to switch devices in the middle of a Teams meeting? Just log into Teams on the other device, and you'll see a notice that a meeting is in progress. You can **Add this device** (the meeting will show on both) or **Transfer to this device**.

### IT Threats Are on the Rise

Hackers have been busy lately, with ransomware schemes targeting health care providers and phishing scams posing as DocuSign alerts or job offers. Follow @UPittIT on social media, visit our website, and receive IT alerts to stay informed: [pi.tt/subscribe](https://pi.tt/subscribe).

### Read the Panther Bytes blog for IT topics that impact you!



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