Wi-Fi upgrades, Zoom Live Transcripts, Degree Planner, and more

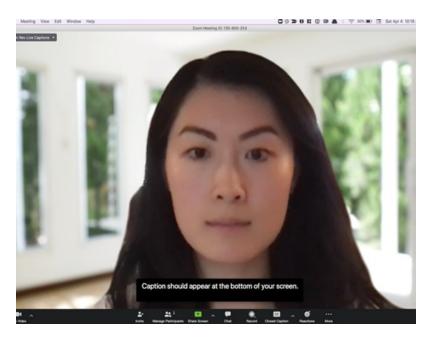


Wi-Fi Expands and Improves



Wi-Fi coverage continues to expand across campus—and beyond—with Pitt IT busy making several significant enhancements over the past few months:

- Installation of Wi-Fi service using cellular technology has been completed in all 20 Pitt Shuttles, enabling your devices to stay connected on the go.
- Pitt partnered with UPMC to extend the Eduroam Wi-Fi network across institutions, enabling seamless internet connectivity between facilities. Associates can use the log-in credentials from their home institution to connect to Wi-Fi at the other's facilities. <u>Learn more</u> about Eduroam ...
- Outdoor Wi-Fi coverage has been extended to the area outside Petersen Events Center and the Benedum Hall plaza. See the Wi-Fi networks on all Pitt campuses.
- Upgrades have been completed at Wyndham and Residence Inn on Bigelow to increase speed and coverage in these temporary student residence halls.



Zoom Live Transcripts

As of Friday, Feb. 12, Zoom has added a live transcript feature, to enhance comprehension and accessibility for remote learning. Turn on Live Transcript in your meetings by clicking "Enable Auto-Transcription" in the meeting controls.

Learn more about Live Transcripts ...



Degree Planner Is Here

Degree Planner is now available to academic advisors to help plan courses needed to graduate, model what-if scenarios, and identify students in need of graduation counseling. <u>Lean more ...</u>



New Higher Performance Laptop Options Available

In response to the need for high-capacity devices, the Computer Purchasing and Standardization Program now includes new higher-performance models. Offerings are frequently adjusted to reflect the most current models and features. See available laptop options ...

Bits & Bytes

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Box Migration Extended One Year

The Pitt contract with Box has been extended to August 2022 to give Box users more time to learn the process of switching from this file storage method to OneDrive or an alternative storage of their own choosing. The administration will still need to reduce Box usage from 2.8 to 2.3 petabytes of data (17.8%) by August 2021. Pitt IT will

focus on migrating the administrative and less-complicated usage of Box first. **Get the details ...**

Federated Authorization Community Upgrades

The <u>Federated Authorization Community</u> has new features designed to improve the user experience and reduce handling time for approval requests. The <u>new two-column page layout</u> when you click on a request contains all comments for its approval history and provides information on why the request was/wasn't approved. A <u>new My Pending Requests</u> feature available in early 2021 will allow approvers to view and process all of their open requests.

Printing in a Pandemic

In fall 2019, students printed over 6.1 million sheets of paper, while Ricoh devices in Pitt offices processed 15.5 million sheets. What a difference a year and a global pandemic make! Printing fell by over 65% in fall 2020. The question is whether new digital habits will stick once pandemic restrictions are lifted. Learn about pandemic printing trends ...

Vendor Risk Assessments

Pitt routinely engages with outside service providers, but entrusting vendors with University data has risks. To ensure proper data-protection precautions are in place, Pitt IT requires a vendor security risk assessment any time University data is shared with a vendor or a vendor creates, collects, or processes Pitt data. Request a Vendor Risk Assessment ...

All Zoom Recordings Stored in Panopto

As of Dec. 15, all recorded Zoom meetings are stored only in <u>Lecture Capture (Panopto)</u>. This provides a consistent experience for accessing and editing recordings. <u>Learn</u> more ...

Security Corner: Fake Evaluation Scams

Pitt IT has seen phishing scams that mimic an employee evaluation notification. The email indicates that a file has been shared with the recipient via OneDrive, with a link to an online form that prompts them to enter their username/password. Report scams to Pitt IT ...

Read the Panther Bytes blog for IT topics that impact you!



University of Pittsburgh 4200 Fifth Avenue Pittsburgh, PA 15260

24/7 IT Help Desk: 412-624-HELP



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